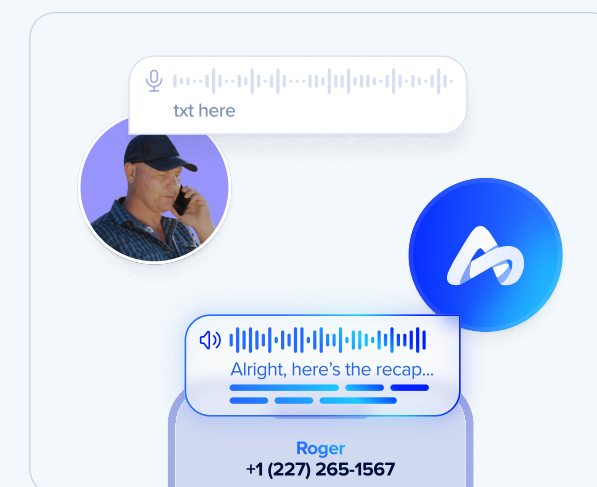


Call Roger, Your First Line of Support

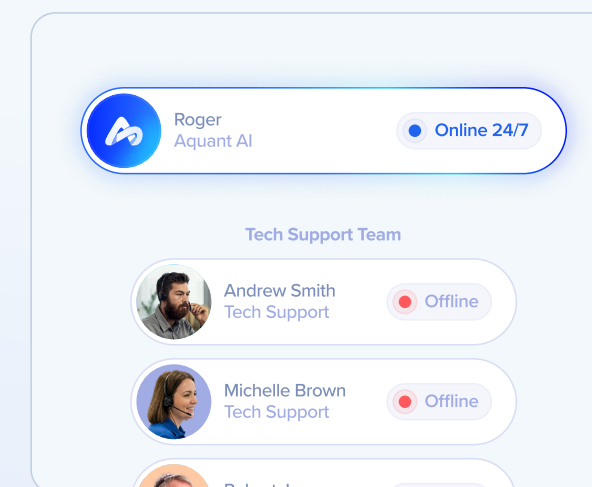
Resolve more calls, cut wait times, keep consistent service, reduce the load on tech support.

Whether you're a customer, call center rep, or field tech, Roger is the first stop for support. It collects key details about the case, troubleshoots issues, and hands off to a human when needed, then learns from the call to handle more next time.



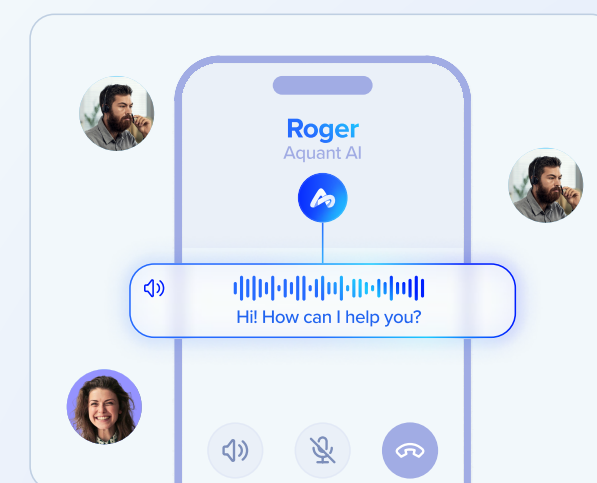
Arrive Prepared To Every Job

On the way to the job, techs can call Roger for a quick case briefing so they show up ready to fix the issue on the first visit.



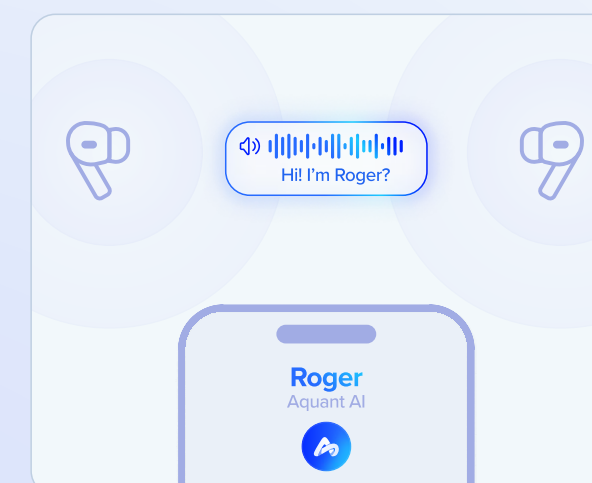
24/7 Support

Roger offers round-the-clock service. No more waiting for tech support. Keep work moving across time zones and reduce downtime.



Support Anyone by Phone

Roger is available to everyone, not just your technicians or call center. Third-party dealers, contractors, and customers can call in to get help.



Hands-Free Help for Technicians

When your hands are tied up, get step-by-step instructions over the phone while you work. No screens. No typing. Just talk.

Answer Every Call

Never miss a call, even when your team is slammed. Roger answers instantly, cuts wait times, reduces the load on tech support, and keeps customers happy.